BANNER 9 PROJECT UPDATE

for UNC Greensboro Board of Trustees
December 7, 2017

UNCG
Information
Technology Services

What is an ERP?

Enterprise
Resource
Planning

Suite of integrated applications that rely on a shared database

Degree Advising

Recruiting & Admissions

ERP System

Mission Critical Applications

Shared Database

Academic Administration

Student Finances

Financial Aid

Human Resources

Finance

Advancement
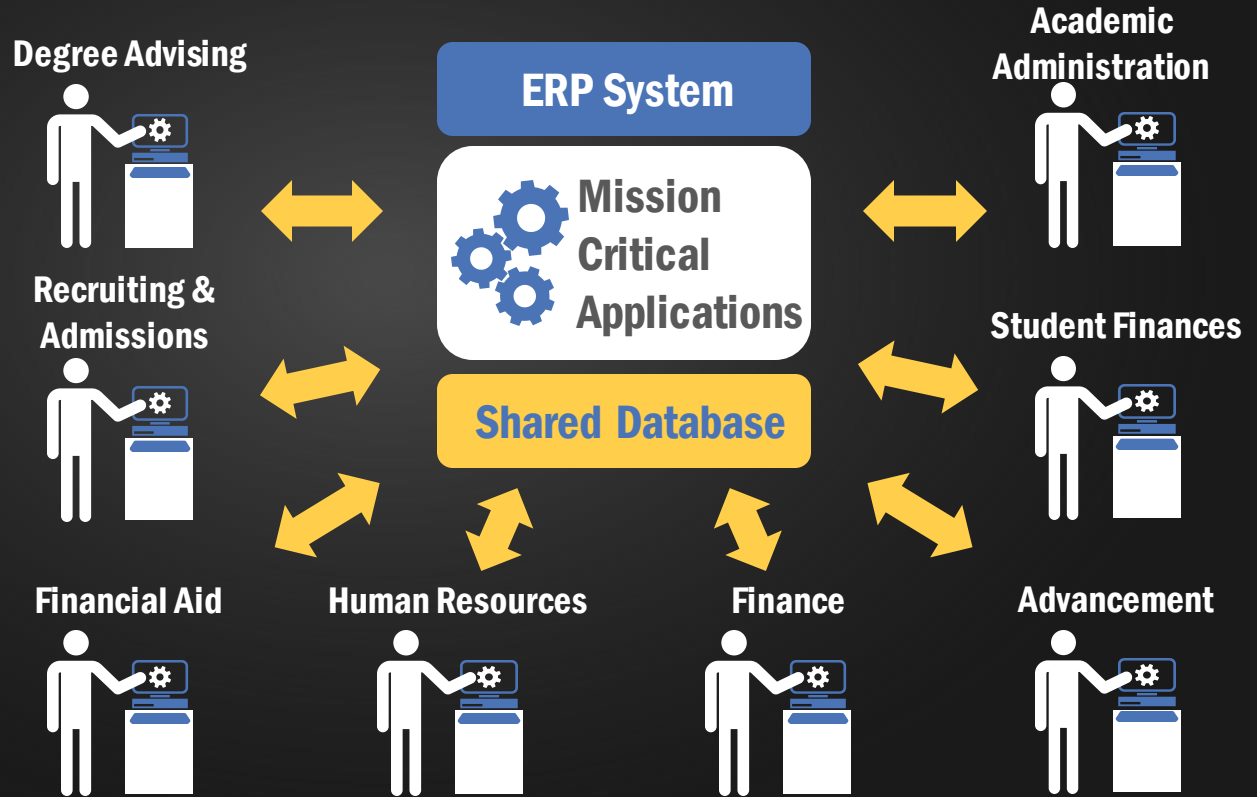
Banner is UNCG's ERP system

- UNCG began using Ellucian's Banner suite of ERP software in 1997

- Banner 8.x is UNCG's system of record for institutional data

- Banner is the ERP System in use at all of the UNC system Schools except UNC-CH and NCSU

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Why do we have to upgrade to Banner 9?

Banner 8.x

| Back Office Administrative Apps (INB) | Student, Faculty And Staff Self-Service Apps (SSB) |

Oracle Database

INB applications will no longer function on December 31, 2018

SSB applications will no longer function on June 30, 2021

Bottom line: Every institution using Banner 8.x must transition to Banner 9 or something else. Banner 9 represents an entirely new web-based application platform for Ellucian.

Our approach

As-is Upgrade

- Import existing business processes, customizations, and data "as-is" into Banner 9

❌ Not Sustainable

- Unnecessary customizations carried over to new system (costly to convert, more costly to maintain)
- Outdated business processes perpetuate operational inefficiencies and profoundly impact institutional data quality

versus

Do-Over

- Take advantage of the opportunity to collectively re-think our business processes and how we use our institutional data
- Eliminate unnecessary customizations - customize only for regulatory compliance or competitive edge
- Reduce institutional risk

✅ Major Transformation

- Developing institutional readiness is projected to be a 24 – 36 month engagement.

What are the benefits and risks?

Benefits: Better service for our students

- Modern web-based, mobile experience
- More cost-effective value proposition
- Quality data that enables meaningful predictive analytics for student success

Risks: Quality of Implementation

- Complexity
- Resource Availability – internal and external
- Unexpected project delays
- Cost

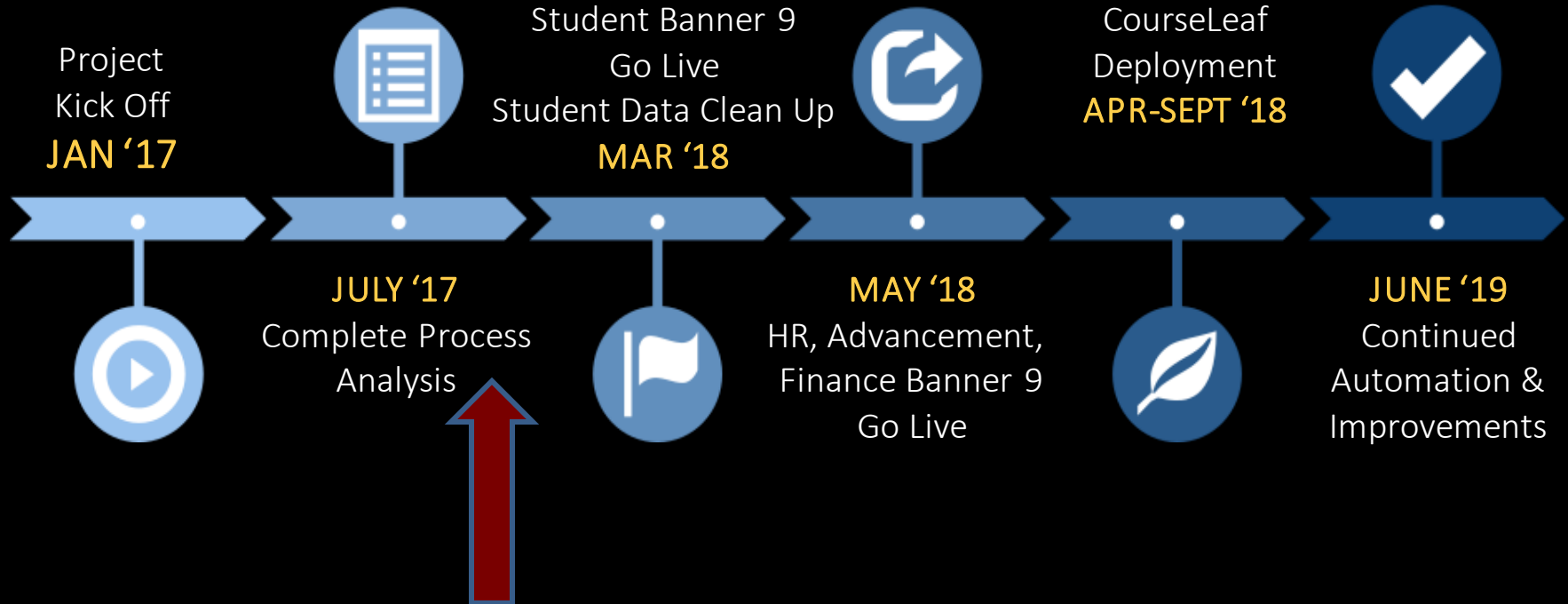# What are the roadblocks?

Torben Rick | September 7, 2016

What does this mean for the long-term?

Having the technology capacity and readiness required to support students, faculty and staff as UNCG grows:

- Integrated business processes
- Consistent data
- Automated paperless workflow
- Self - serve reporting
- Sustainable ERP
- Operational efficiency and productivity savings
- Improvements in service and customer satisfaction
- Ability to realign staff for "giant step" initiatives

The price of doing the same old thing is far higher than the price of change.

What's left to do?

QUESTIONS?

engage.uncg.edu