Emergency Management and the COVID-19 Response

Division of Finance and Administration
Director of Emergency Management
Zach Smith



Office of Emergency Management

What we do...

- University-wide emergency planning
- Incident response & support
 - System-wide mutual aid
- Training, exercise, & corrective actions
- Stakeholder preparedness
- Crisis communications

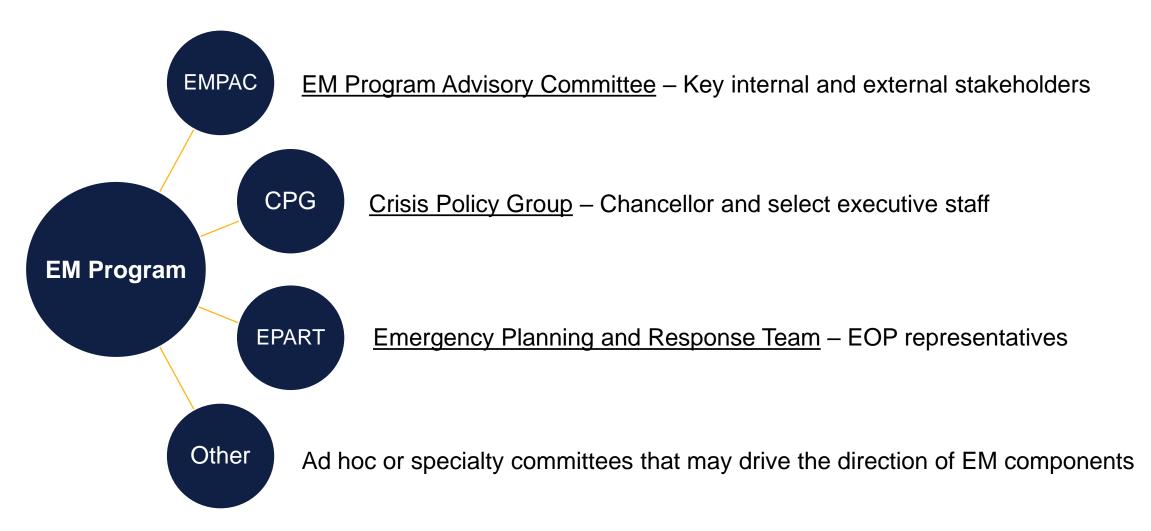
Where we are headed...

- Continue the development of our program and enhance our capabilities
- Pursuing EMAP accreditation in 2022

Our Mission...

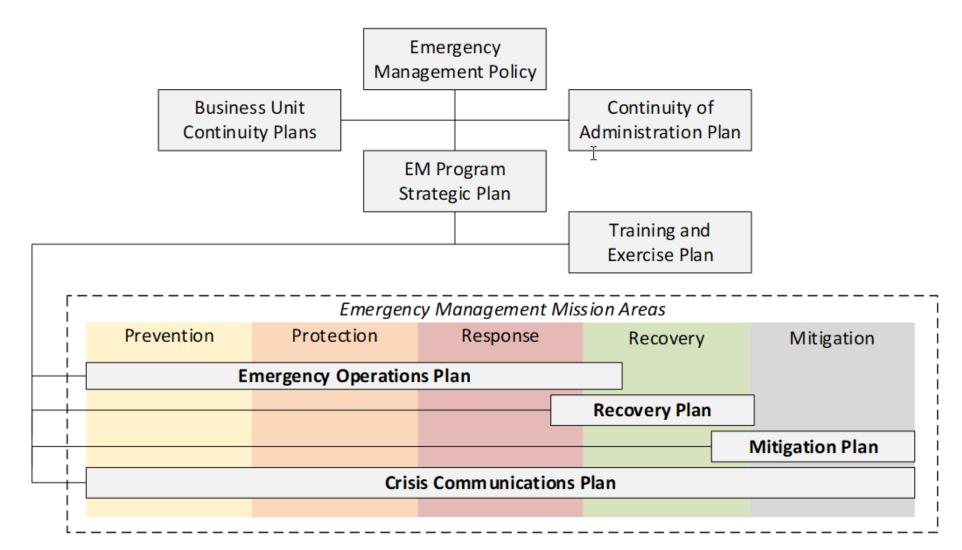
The UNCG Office of Emergency Management strives to provide a safe, disaster resilient university through a comprehensive, allhazards Emergency Management Program...

Emergency Management Program



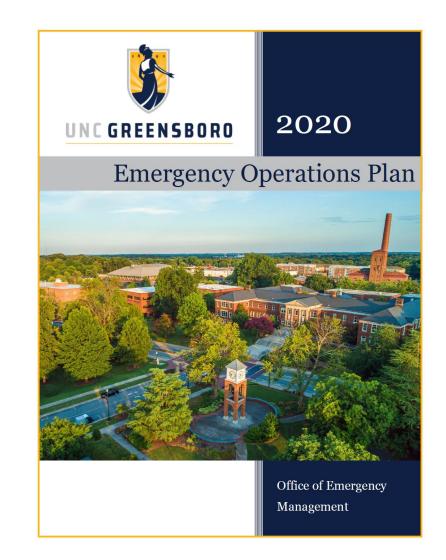


Emergency Planning



Emergency Operations Plan

- Approved January 28, 2020
- Adheres to the National Incident Management System (NIMS)
- All-hazards approach to managing emergencies
- Uses Emergency Support Functions (ESFs)
- 20 departments have responsibilities in the plan
- Aligns with System, county, and state plans



Emergency Operations Plan

- ESF-1: Transportation
- ESF-2: Communications & IT
- ESF-3: Public Works & Engineering
- ESF-4: Fire Services
- ESF-5: Information and Planning
- ESF-6: Mass Care & Human Services
- ESF 7: Resource Management
- ESF-8: Public Health & Medical Services

- ESF-9: Search and Rescue
- ESF-10: Hazardous Materials
- ESF-11: Natural Resources
- ESF-12: Energy
- ESF-13: Law Enforcement
- ESF-14: Cross-Sector Business
- ESF-15: Public Information
- ESF-16: Research & Lab Support

Emergency Operations



COVID-19 Preparedness and Response

Increased Monitoring

Increased our monitoring of the 2019 novel coronavirus as the CDC issued a Level 3 waring for Wuhan, China. International Programs were already engaged and closely monitoring the situation and began pulling lists of students who may be impacted.

Jan 28

Activated Communicable Disease Committee

The UNC System conducted their first COVID-19 conference call. UNCG conducted their fist Communicable Disease Committee meeting to discuss the situation and establish action items and key planning considerations.

Feb 5-29

Continued Preparedness Efforts

Communicable Disease Committee members, EOP departments and the Crisis Policy Group continued to prepare by holding meetings, researching best practices, conducting advance planning, inventorying supplies, training staff, and conducting tabletop exercises.

Jan 27

UNCG activated Veoci, the University's virtual emergency operations center system to allow for increased communication and coordination.

Activated UNCG Virtual EOC

Feb 5

As the situation started to grow and planning and coordination efforts expended outside of the Communicable Disease Committee, operational leadership transitioned to Emergency Management. The EOP was activated and depts began further preparedness efforts.

Leadership
Transitioned to EM

COVID-19 Preparedness and Response

Activated UNCG Coronavirus Webpage

In response to the increasing amount of questions and request for information, University
Communications established a
Coronavirus webpage to provide a wealth of information specific to
UNCG students, faculty, and staff.

Mar 11

UNC System Issues 1st Policy Decision

The UNC System issued its first policy decision to suspended classes for one week to allow transition to online course work and encouraged residential students to leave campus by March 15.

Mar 17 -

Continued Response Efforts

UNCG continues to increased preparedness efforts as new information about COVID-19 becomes available and continues to respond to the operational needs of the University, to include supporting those students still residing on campus.

Mar 5

Utilizing the National Incident Management System's Incident Command System (ICS), UNCG established a response organization structure to delineate responsibilities and reporting relationships specific for COVID-19.

Established a Response Organization Structure

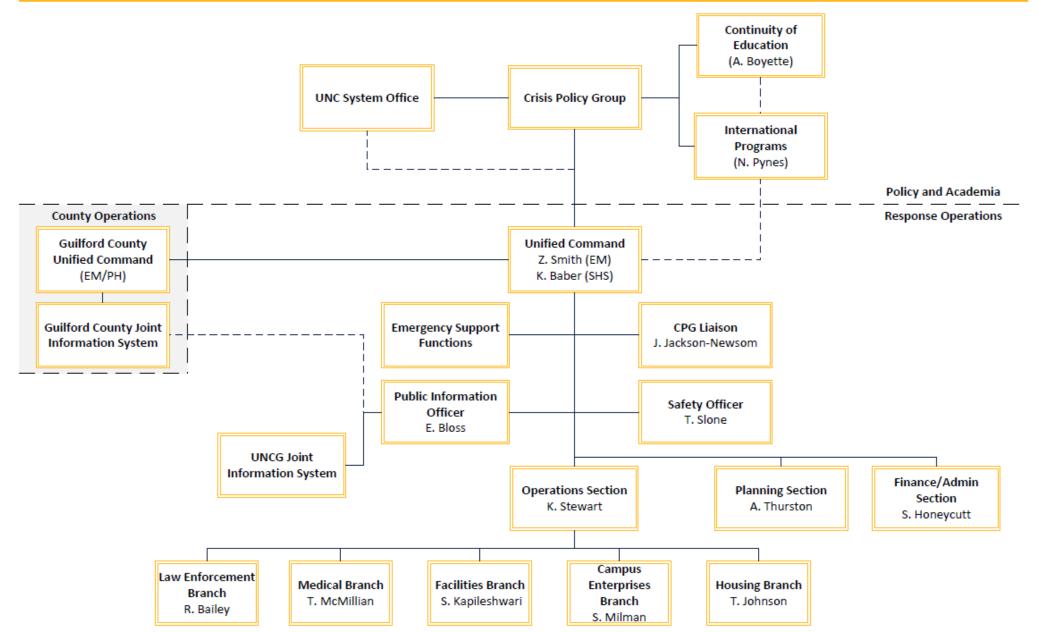
Mar 17

The UNC System issued its second policy decision to vacate residence halls and substantially reduce campus operations. Only mandatory staff were to report to campus. UNCG also decided to suspend face to face classes.

UNC System Issues 2nd Policy Decision



UNC Greensboro COVID-19 Incident Organization Chart March 10, 2020



Moving Forward

- Manage a "shelter-at-home" order
- Care for on campus residents
- Continue communications with stakeholders
- Complete this semester and plan for future semesters
- Begin recovery planning
- Conduct after action process

Questions?

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