



# Emergency Management and the COVID-19 Response

Division of Finance and Administration  
Director of Emergency Management  
Zach Smith



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# Office of Emergency Management

## What we do...

- University-wide emergency planning
- Incident response & support
  - System-wide mutual aid
- Training, exercise, & corrective actions
- Stakeholder preparedness
- Crisis communications

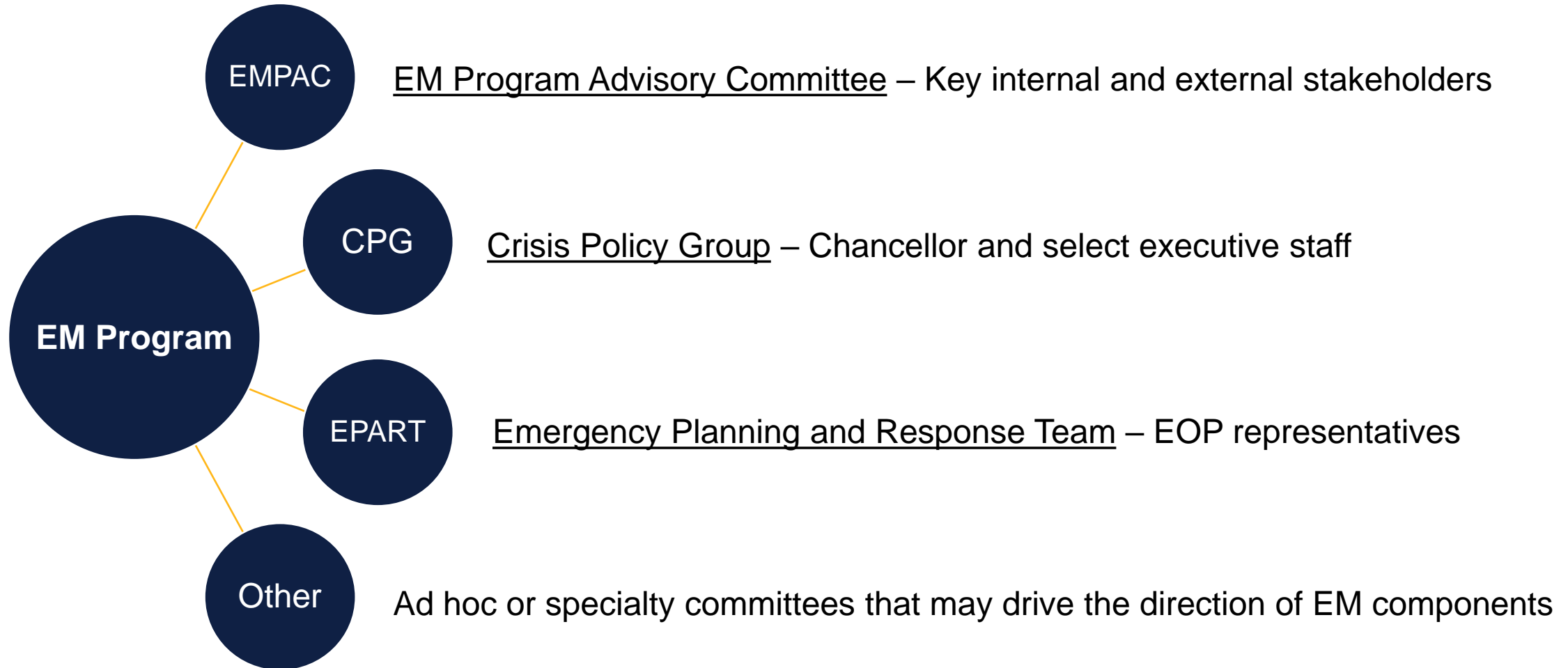
## Where we are headed...

- Continue the development of our program and enhance our capabilities
- Pursuing EMAP accreditation in 2022

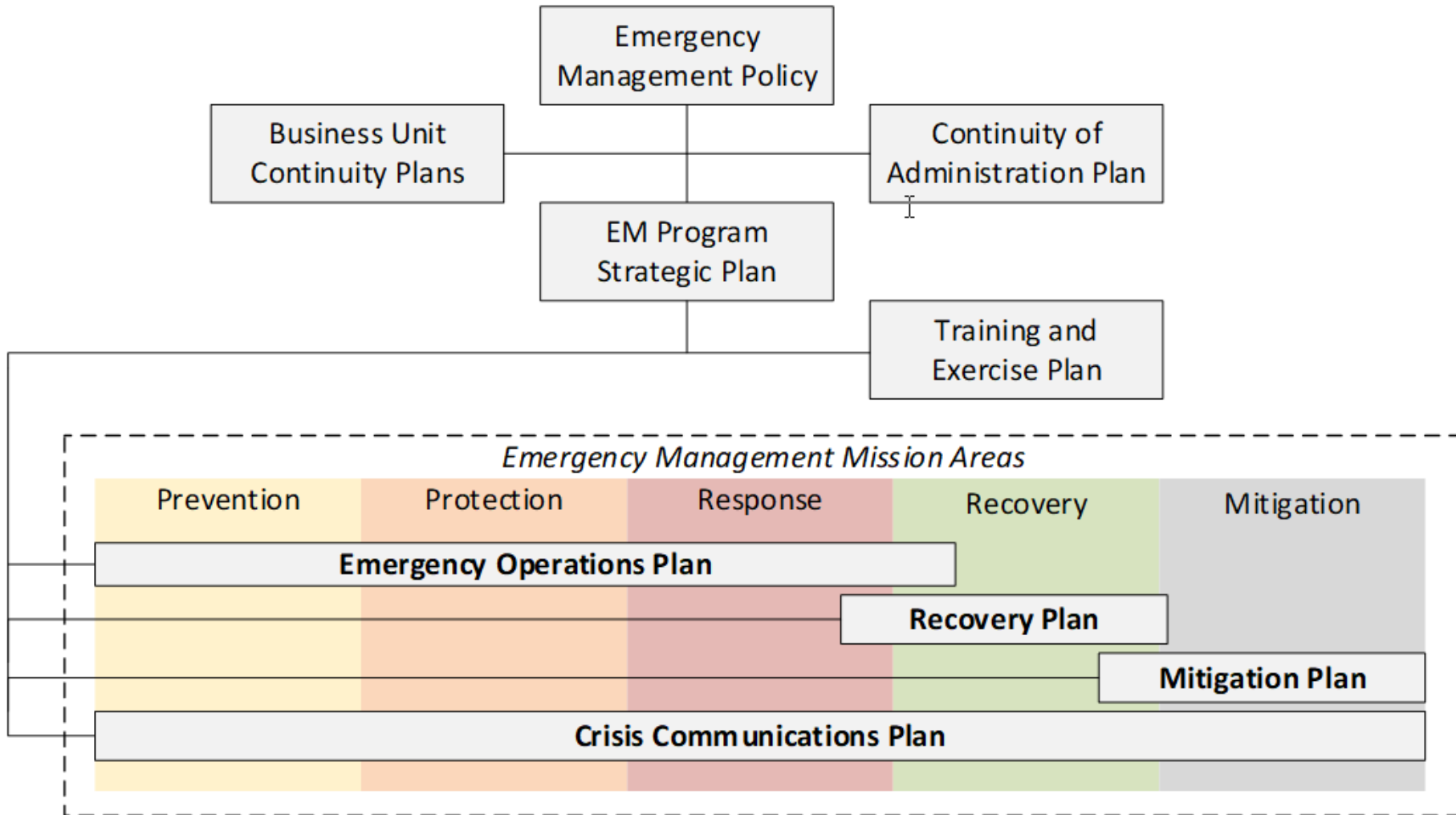
## **Our Mission...**

The UNCG Office of Emergency Management strives to provide a safe, disaster resilient university through a comprehensive, all-hazards Emergency Management Program...

# Emergency Management Program



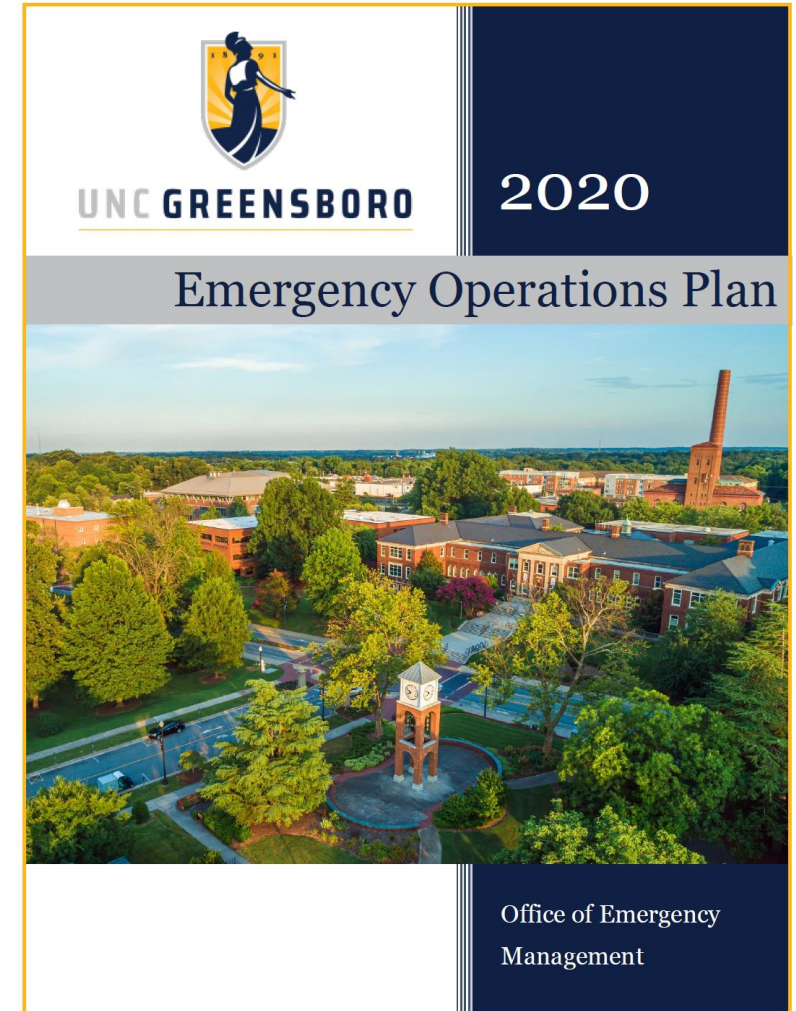
# Emergency Planning





# Emergency Operations Plan

- Approved January 28, 2020
- Adheres to the National Incident Management System (NIMS)
- All-hazards approach to managing emergencies
- Uses Emergency Support Functions (ESFs)
- 20 departments have responsibilities in the plan
- Aligns with System, county, and state plans





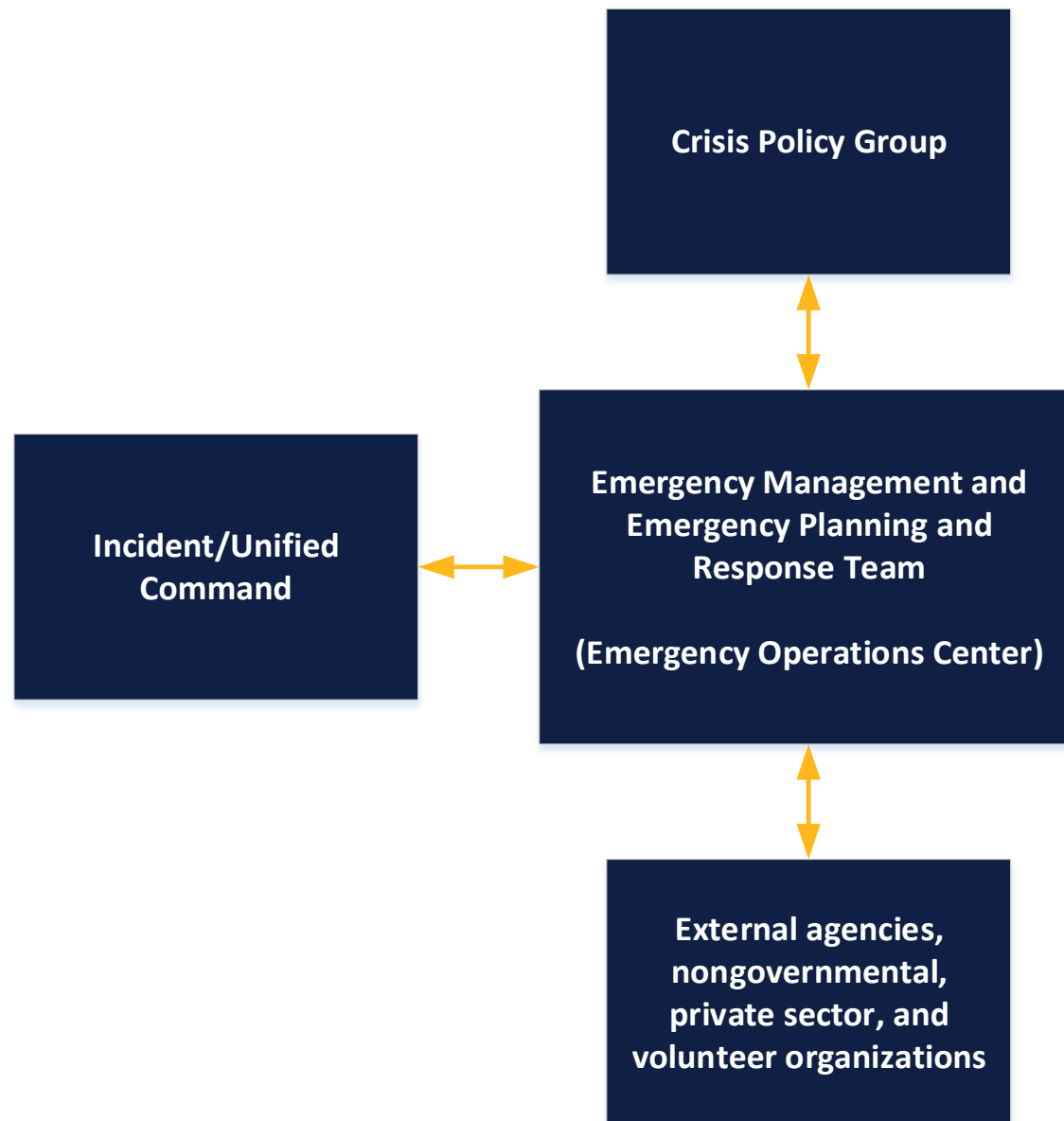
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# Emergency Operations Plan

- ESF-1: Transportation
- ESF-2: Communications & IT
- ESF-3: Public Works & Engineering
- ESF-4: Fire Services
- ESF-5: Information and Planning
- ESF-6: Mass Care & Human Services
- ESF 7: Resource Management
- ESF-8: Public Health & Medical Services
- ESF-9: Search and Rescue
- ESF-10: Hazardous Materials
- ESF-11: Natural Resources
- ESF-12: Energy
- ESF-13: Law Enforcement
- ESF-14: Cross-Sector Business
- ESF-15: Public Information
- ESF-16: Research & Lab Support



# Emergency Operations





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# COVID-19 Preparedness and Response

Jan 23

## Increased Monitoring

Increased our monitoring of the 2019 novel coronavirus as the CDC issued a Level 3 warning for Wuhan, China. International Programs were already engaged and closely monitoring the situation and began pulling lists of students who may be impacted.

Jan 27

UNCG activated Veoci, the University's virtual emergency operations center system to allow for increased communication and coordination.

## Activated UNCG Virtual EOC

Jan 28

## Activated Communicable Disease Committee

The UNC System conducted their first COVID-19 conference call. UNCG conducted their first Communicable Disease Committee meeting to discuss the situation and establish action items and key planning considerations.

Feb 5

As the situation started to grow and planning and coordination efforts expended outside of the Communicable Disease Committee, operational leadership transitioned to Emergency Management. The EOP was activated and depts began further preparedness efforts.

## Leadership Transitioned to EM

Feb 5-29

## Continued Preparedness Efforts

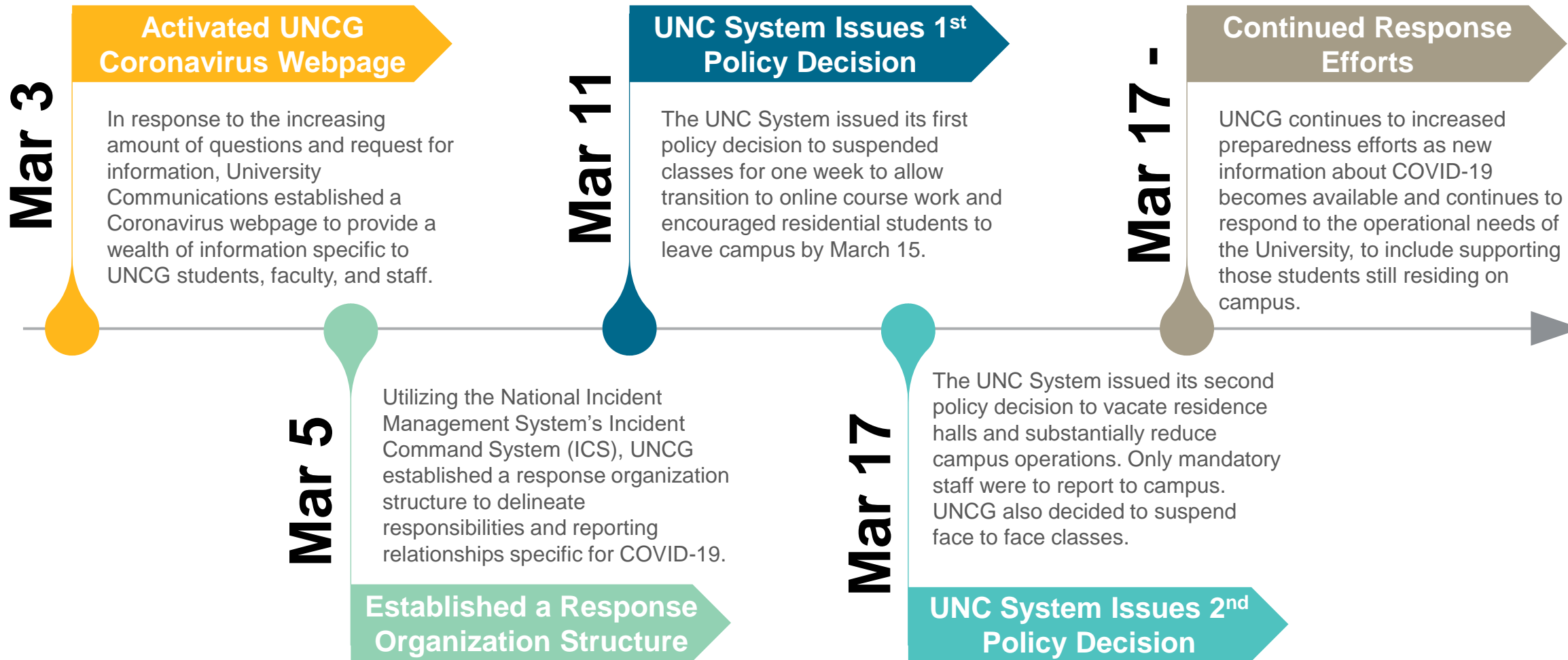
Communicable Disease Committee members, EOP departments and the Crisis Policy Group continued to prepare by holding meetings, researching best practices, conducting advance planning, inventorying supplies, training staff, and conducting tabletop exercises.





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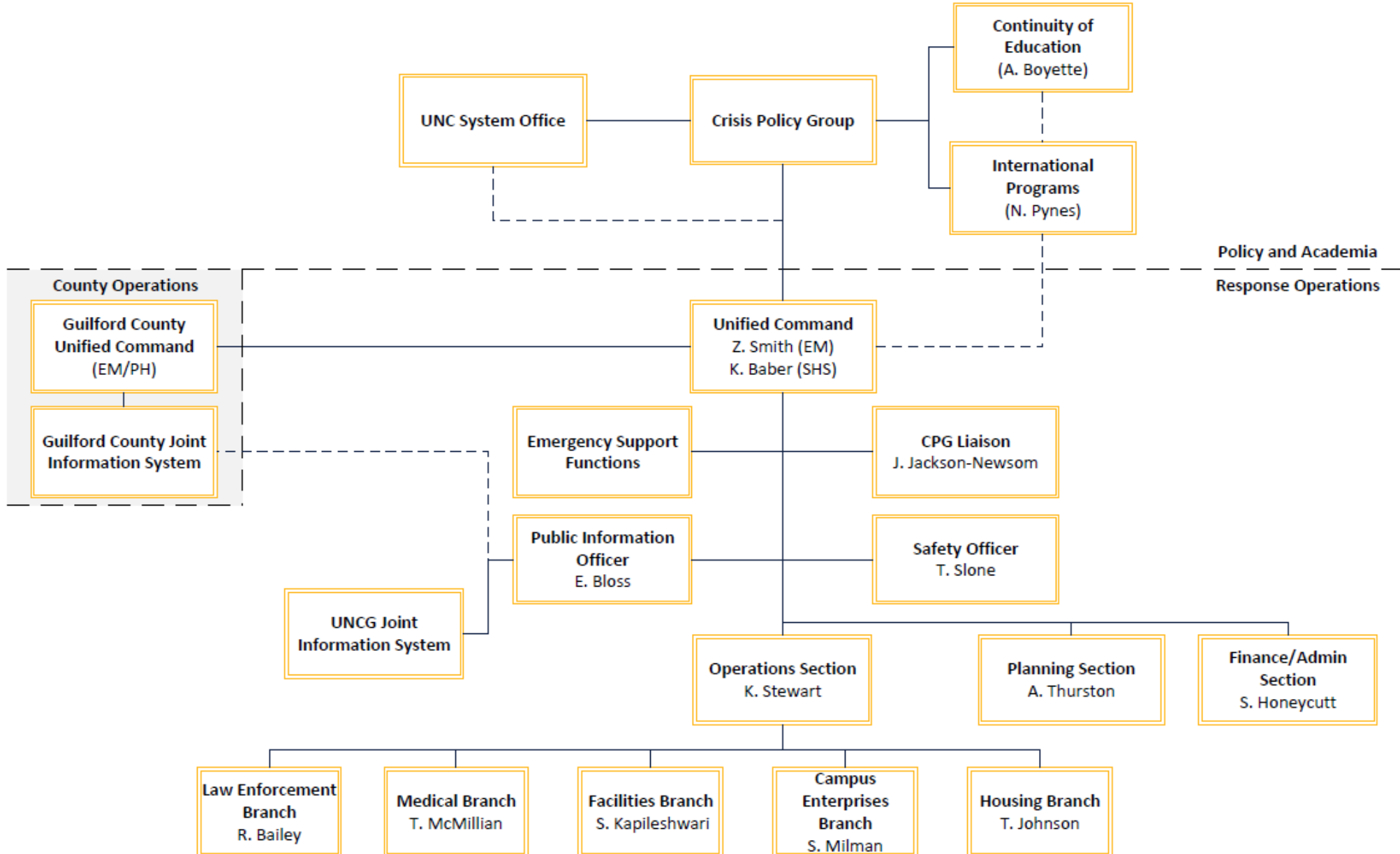
# COVID-19 Preparedness and Response





# UNC Greensboro COVID-19 Incident Organization Chart

## March 10, 2020





# Moving Forward

- Manage a “shelter-at-home” order
- Care for on campus residents
- Continue communications with stakeholders
- Complete this semester and plan for future semesters
- Begin recovery planning
- Conduct after action process



# Questions?



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