

Regional Technology Readiness Institute

UNCG Board of Trustees Meeting

April 2, 2020

Request to Establish

Regional Technology Readiness Institute (RTRI)

- a Public Service Institute
- administered by UNCG
- administrative oversight provided jointly by the Vice Chancellor for Research and Engagement and the Vice Chancellor for Information Technology Services



Regional technology partners:

Donna Heath, UNCG CIO
Tom Jackson, NC A&T CIO
Jane Nickles, City of Greensboro CIO
Hemant Desai, Guilford County CIO
Candace Salmon-Hosey, Guilford County Schools CIO

A decade of successful collaborations:

Jointly owned 13-mile metro fiber loop
Tri-Gig Community High Speed Broadband Initiative
Greensboro Smart City Initiative
Guilford County Community Indicators



The cost of technology at UNCG

Training and Support

Data

Platforms

Infrastructure

FY 19 – 20 Projected IT Expenditures

\$9.1M (32%)

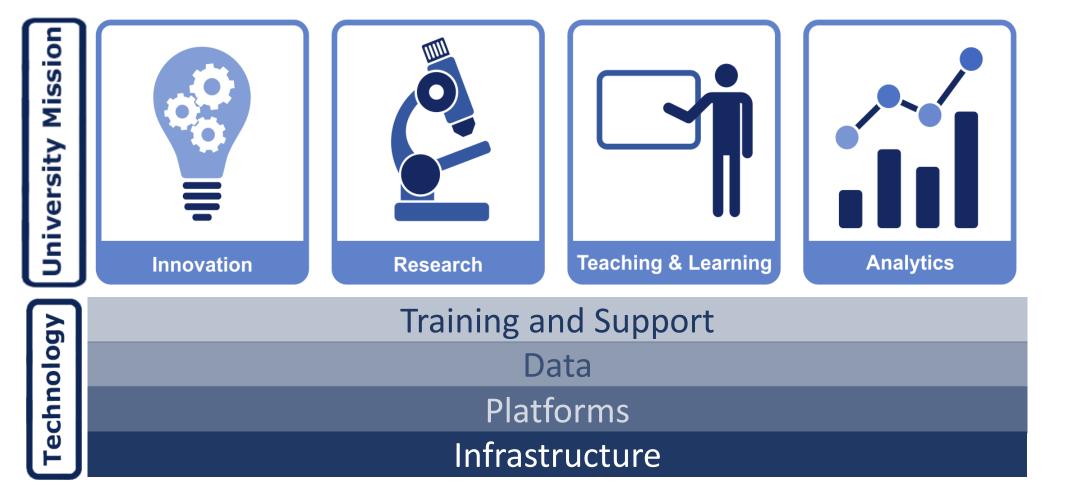
\$3.9M (14%)

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\$11.6M (41%)



A long-term sustainability model for enterprise technology is necessary





Current capacity and readiness are insufficient for growth and giant steps

Leverage commodity services where ITS doesn't add value:



Cost



Complexity



Focus

Transition to cloud-first infrastructure (buy, not build):



Agility



Elasticity

Develop partnerships that can drive economies of scale:



Sustainability



Opportunity



The power of the partnership

The RTRI will operate as a public service institute that will build upon UNCG's collaborative partnerships to create a

- sustainable infrastructure backbone
- shared services
- regional fabric of technology and data





Shared Place, Shared Fate

The RTRI will transform the Piedmont into a "smart and connected" region where communities and innovation thrive through shared technology and data:

- improved technology readiness and capacity
- access to world-class cloud computing resources and big data
- workforce development opportunities

