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COVID-19 Update

Julia Jackson-Newsom, AVC for Strategy and Policy Zach Smith, Director, Emergency Management

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Critical Components

- Strong emergency management program and team
- Extensive network of teams with overlapping members
- Powerful and adaptive web-based management tool
- Responsive and skilled communications team
- Strong partnerships with
 - Guilford County Public Health and Emergency Management teams
 - Cone Health
 - Other IHEs in Guilford County
- Decisive and supportive leadership from Chancellor and members of Chancellor's Council

Guiding Principles

- Collaborative and comprehensive
- Balance hierarchy with need for quick and consistent response
- Flexible, based upon continual improvement
- Transparent and frequent communication
- Direct and honest communication
- Clarity on what's most important

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Current Status

- De-densified campus
 - Housing
 - Course delivery
 - Teleworking
 - Events and auxiliary services
- Case management
 - Dashboard
 - Processes and procedures
 - Testing



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Next Steps

- Remain vigilant
- Continue to develop testing strategy
- Continue to stay abreast of new information
- Finalize plans for winter break
- Finalize plans for spring semester

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Lessons Learned



- It's never too early to start planning
- Need to be comfortable being uncomfortable
- Fear and anxiety are formidable foes

Spartans Step Up



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