UNC GREENSBORO
Board *of* Trustees

Academic Affairs Committee

November 10, 2026

Discussion Item

AAC – 3 School of Education – The Nicholas A. Vacc Counseling and Consulting Clinic

Background Information

The UNCG Nicholas A. Vacc Counseling and Consulting Clinic provides affordable assessment services in Greensboro for children, families, and individuals seeking evaluation, diagnosis, and support. Their mission is to expand access to mental health and assessment services across the UNC Greensboro community and beyond, while preparing future counselors through hands-on-clinical experience.

Dr. Kelly Wester, Professor and Department Chair of Counseling and Educational Development, will be joined by PhD students, Victoria Giles-Vazquez and Cierra Murphy, and Master's student Josh Mosher, to talk about their experiences training at the Vacc.

Attachments:

AAC - 3.1 The Nicholas A. Vacc Counseling and Consulting Clinic PowerPoint Slide
AAC - 3.2 The Nicholas A. Vacc Counseling and Consulting Clinic Handout

J. Alan Boyette
Provost & Executive Vice Chancellor

UNC GREENSBORO
Department *of* Counseling *and* Educational Development

Nicholas A. Vacc Counseling and Consulting Clinic

Department of Counseling and Educational Development | School of Education

OUR MISSION

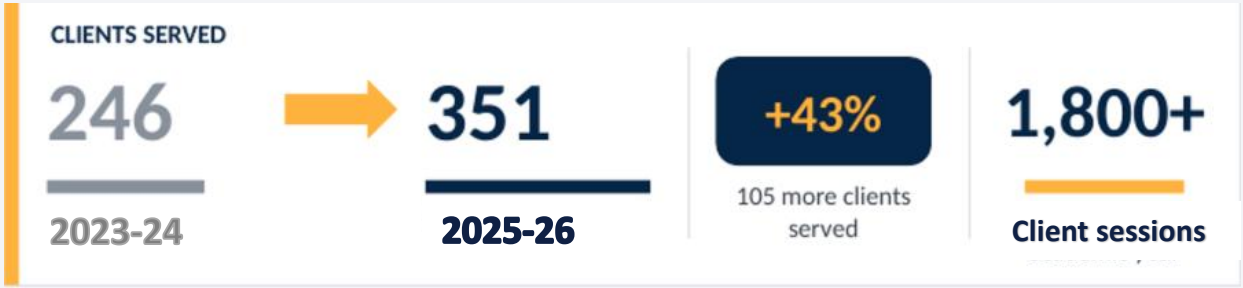
To expand access to mental health and assessment services across the UNC Greensboro community and beyond, while preparing future counselors through hands-on clinical experience.

OUR PURPOSE AS A TRAINING CLINIC

We support counselor development through supervised practice, real-world assessment experience, and ongoing professional learning, while delivering high-quality, accessible services to the community.

BY THE NUMBERS

51 PhD and MS level counselors-in-training (on average) providing client services each academic year



NICHOLAS A. VACC COUNSELING AND CONSULTING CLINIC

Embedded within the Nation's #4 Counseling Department - Ranked by *U.S. News & World Report*!

HISTORY AND MISSION

The Nicholas A. Vacc Counseling and Consulting Clinic was named in 2003 to honor Dr. Nicholas A. Vacc, a distinguished CED professor and significant figure in the counseling field. Dr. Vacc's efforts helped elevate the department to one of the top programs in the *U.S. News and World Report* rankings, a status it has maintained for over three decades. The Vacc Clinic is a state-of-the-art facility that offers a wide variety of resources for UNCG's campus community, the Triad community, and those across North Carolina. Our mission is to provide accessible mental health services to the UNC Greensboro community and community at large while providing our counselor trainees a rich and meaningful training experience.

SERVICES (FOR AGES 5+)

Individual Counseling (In-Person and Telehealth)*
Couples and Family Counseling (In-Person Only)
Group Counseling (In-Person and Telehealth)
Psychoeducation Workshops & Trainings
Spanish-Speaking services are typically available
*Telehealth services require clients to be ages 10+

THE SPACE

- 27 total rooms, 13 with recording capability
- Consultation spaces
- Note taking space and computer laboratory
- Observation decks with one-way mirrors
- Conference rooms
- Meditation/Quiet space for counselors
- Graduate assistant offices
- Resource stations and assessment library
- Transitional play therapy spaces
- Cutting-edge, HIPAA-compliant recording technology and software

2025-2026 YEAR AT A GLANCE

Over 550
people reached out for services this academic year.

435 clients
served in the academic year.

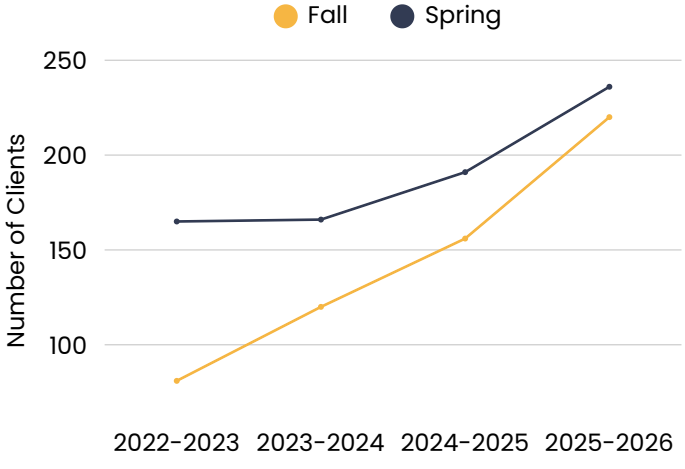
25% increase
in clients from the previous year.

65 Counselors-In-Training
(both doctoral and master's level) provided services to clients this academic year.

10 events attended
both on campus and in the community for the academic year.

Over 10 partnerships
with campus and community organizations.

TRENDS OVER THE YEARS



CLINIC SLIDING SCALE AND FEES

At the Vacc Clinic, our mission is to make mental health care accessible to everyone. As a training clinic, we are unable offer formal diagnoses or accept insurance. To keep services affordable, our fees are set at rates comparable to typical co-pays. For clients facing financial hardship, we also offer a funding form to help reduce the cost of care.

Client Category	Fee Guidelines
Clinic Partnerships (Social Work, School of Nursing, Dean of Students, Integrative Community Studies, etc.)	4 free sessions $5 for each subsequent session
UNCG Campus Members (students, faculty, and staff)	$5 for each individual or group session* $10 for each couple or family session* *If not a part of a partnership
Community Members	$10-30 for each individual or group session* $20-60 for each couple or family session* *Based on our sliding scale found our website

VISION FOR GROWTH: EXPANDING ACCESS, INNOVATION, AND IMPACT

Enhancing Infrastructure, Technology, and Accessibility

Strategic investment in updated technology and facility improvements will support more efficient, secure, and client-centered care. This includes implementing integrated documentation systems, expanding telehealth capabilities, and improving the accessibility and inclusivity of clinic spaces. These enhancements will help create a more welcoming, trauma-informed environment for all clients.

Expanding Community Access Through Innovative Service Delivery

To further reduce barriers to care, the clinic seeks to extend services beyond its physical location. A key long-term goal is the development of a mobile mental health unit, which would allow us to provide services directly within schools and community settings. This approach would significantly increase access for individuals and families who may face challenges related to transportation, cost, or availability of services, while strengthening partnerships within the community.

Strengthening Clinical Capacity and Specialized Services

Sustained growth will require continued investment in clinical supervision and licensed staff. Additional funding would help expand clinical capacity, reduce waitlists, and broaden the range of services offered, including more specialized programming to meet diverse client needs. It would also enhance training opportunities for counselors-in-training and support a transition to year-round operations, allowing for greater continuity of care beyond the current nine-month model.

CONNECT WITH US!

Ferguson Building
524 Highland Ave
Greensboro, NC 27412

336-334-5112

@uncgvacc

cedclini@uncg.edu

To learn more, visit our website using the QR code: